

Widjiitiwin's Cancellation and Refund Policy

This policy outlines the various cancellation and refund policies at Camp Widjiitiwin. In all situations, Widjiitiwin strives to act in a fair, consistent and generous way, and this is especially important to us when money is involved. It is important for camper families to understand that it is difficult to find campers to fill cancelled spots at a camp session, especially within a few weeks of the start of a session. Registering for a session at Camp Widjiitiwin indicates that it is the intent of the camper to attend the camp session they are registering for, and expenses are made to prepare for those campers, even before they arrive at camp. There are administrative costs involved when cancellations are made.

Refunds for all Widjiitiwin Camp Sessions

For cancellations 7 days or less prior to the start of a camp session, no refund will be issued. Other fees, including Tuck Shop Deposits, will be refunded, in line with the rest of this policy.

For cancellations which occur between 8 and 29 days before a camp session, a refund equal to 50% of the total camp fee applies. All other fees will also be refunded.

For cancellations where you provide us with notice 30 days or more before the camp session, a full refund of all camp fees will apply.

Exceptions to this Policy

If a camper is unable to attend camp due to a previously undiagnosed medical reason (for example, an injury or illness that doesn't allow participation in camp programming), a full refund will be given, regardless of the date. In this situation, a note from a medical professional may be required in order to receive a full refund. Once a camp session has begun, no refund will be issued if a camper is dismissed from camp for reasons other than those of a medical nature.

Transportation Options

For many camp sessions, Widjiitiwin arranges transportation for campers, depending on the number of campers who require transportation and the time of year. These bus rentals require pre-planning as to the size and nature of the bus. Campers are expected to register for bus transportation at least 7 days prior to camp. If it is less than 7 days to the start of camp, bus transportation cannot be guaranteed. Please contact the camp office as soon as possible for assistance.

No transportation refund is given if the cancellation is within 7 days of the start of the camp session.

Full transportation refunds are available with more than 7 days' notice. This also applies when changes are made to transportation options for campers who are currently attending a camp session.

Methods of Refunding Camper Payments

When a refund is approved, if the camper's original payment to Widjiitiwin was made via a credit card, the refund will be made to the same credit card. If original payment was made using cash, e-transfer or cheque, a cheque for the refund amount will be issued to the individual that submitted the original funds. Refunds typically take 3 to 10 business days to process, with room for delays based on the method (i.e. mailing a cheque).

If you have any questions about this policy, please contact us for clarification.